

During my internship in Mactan Cebu
International Airport

North wing South wing

It is a place that only passengers can enter, so we check whether passengers have a reservation list, e-ticket, boarding pass, etc. I was assigned to this place for 2 hours a day.



In checking passengers tickets was able to communicate with them and it would be great opportunity for me to enhance my skills in English.

Central spine



Assist passengers passing through the electronic gate. I corresponded to Japanese passengers the most when I was here. I was assigned to this place for 2 hours a day.

There are passengers who do not know how to pass through the electronic gate, and when many passengers use this place, it gets crowded. Sometimes it was hard to support them, but I was happy to hear some passengers thank you for me.



International arrival

Domestic arrival

When the airplane arrives, check the time when the luggage conveyor started moving, check where the airplane is flying and when it will arrive. One of the most important tasks is to guide passengers and help passengers who need help.

My job here was hardest for me. Because questions were difficult and communication was sometimes difficult made me think that I have to work harder.



Having the opportunity to take part of the internship program was a great opportunity as well as a great achievement.

Then, although we worked only for a short period of time, thankfully other OJT and staff were always kind to us. When I was with them, I had a good time.



The most valuable thing I have learned in having my internship in Mactan Cebu International Airport isn't something that I can put down on my resume.

I learned that this type of work I want to do and that I can do it. So this internship give me an edge upon graduation and getting into the industry.

Thank you so much GMCAC and CDU ESL center for having this kind of program. And now I am already prepared to proceed the next step of my journey.

Thank you so much!

